

An appeal from FoodPanda Riders from all over Myanmar to Consumers

6th June 2022

Foodpanda (Myanmar) headquarter is violating labor and human rights against delivery riders openly by exploitatively cutting our delivery fees. Therefore, on March 16, 2022, we staged the strike against **Foodpanda (Myanmar)** headquarter with seven demands and we hold several negotiation meeting with the head office officials to get our demands. However, we were only verbally promised to fulfill some of our demands and have not been implemented by the **Foodpanda (Myanmar)** head office.

In addition, even at a hard time when basic commodity prices are high, our minimum delivery fees are being cut and we are controlled by an unjust and strict computer system. Due to such blatant violations of human and labor rights, we, the delivery riders staged the strike starting from 6 June until the return of our human rights and labor rights with the following eight demands. For this, we would like to sincerely urge consumers to stand with our **Foodpanda** delivery riders.

As consumers, we would like to request you to: (1) stop ordering from the **FoodPanda** application; (2) by uninstalling or deleting the **FoodPanda** application from your phone; (3) write a bad review of the application in its respective store and join the delivery riders in the strike.

We also like to genuinely request restaurants and stores to stand together with us by shutting down the **Foodpanda** application when the strike starts on June 6th.

The demands of **Foodpanda (Myanmar)** riders are as follows:

1. To set the minimum delivery fee to 670 kyats (\$ 0.36) per delivery and increase the fee depending on the distance of the delivery and the batch of riders.
2. To restrain the strict rules of the computer system of the software that is controlling the delivery riders.
3. To take responsibility for any accident or injury that happens during work hours. (Please be informed that we, the riders, will not accept the plan by the **Foodpanda (Myanmar)** after the recent negotiation to buy health and motor insurance with our own money by contracting with a third-party private insurance company.)
4. To let riders take **a full break day a week** without taking any shifts as destined by the company if they wish to due to their personal matters.
5. To use **the Google Map system** to determine both the travel distance of the order and to calculate the distance between the rider and the customer.
6. To notify and inform the riders, concerning any changes made by **Foodpanda (Myanmar)**, formally through the company's official social media pages and Telegram channels at least a week in advance.
7. To initiate a Hotline Phone number for riders to contact the company if they wish to resolve emerging issues or problems at any time.
8. To issue a **Foodpanda** rider identification card for the delivery riders.

Foodpanda Riders All Over Myanmar

“Let’s support Foodpanda riders and stand together with them.”