

## Announcement of Delivery Hero's workers regarding the strike of Foodpanda Riders in Myanmar

5<sup>th</sup> June 2022

Foodpanda (Myanmar), a subsidiary of Delivery Hero, entered Myanmar's economy in 2019. At that time, Foodpanda (Myanmar) paid 1800 MMK per order (around US\$1.2 per order). However, in 2021, when commodity prices increased and the MMK depreciated, during the time of political instability and the Covid pandemic, Foodpanda (Myanmar) decreased the order fee to 400MMK per order (US\$0.22) without any consultation in advance with riders. We understood that the company had violated our human and labour rights, therefore we boycotted Foodpanda (Myanmar) on March 16<sup>th</sup> 2022, and protested with our seven demands.

Foodpanda (Myanmar) said they would send our issue to the Delivery Hero Headquarter, though there is no progress. Like the case of Myanmar Foodpanda riders, Delivery Hero Company is exploiting the labour of delivery riders all over the world. Regarding such exploitation of Delivery Hero company on a global scale, we, all riders from Delivery Hero company, from different countries, stand together with the strike and demands of Foodpanda riders from Myanmar.

The demands of Foodpanda rider Myanmar are as follow.

1. To set the minimum delivery fee to 670 kyats (\$ 0.36) per delivery and increase the fee depending on the distance of the delivery and the batch of riders.
2. To restrain the strict rules of the computer system of the software that is controlling the delivery riders.
3. To take responsibility for any accident or injury that happens during work hours. (Please be informed that we, the riders, will not accept the plan by the **Foodpanda (Myanmar)** after the recent negotiation to buy health and motor insurance with our own money by contracting with a third-party private insurance company.)
4. To let riders take **a full break day a week** without taking any shifts as destined by the company if they wish to due to their personal matters.
5. To use **the Google Map system** to determine both the travel distance of the order and to calculate the distance between the rider and the customer.
6. To notify and inform the riders, concerning any changes made by **Foodpanda (Myanmar)**, formally through the company's official social media pages and Telegram channels at least a week in advance.
7. To initiate a Hotline Phone number for riders to contact the company if they wish to resolve emerging issues or problems at any time.
8. To issue a **Foodpanda** rider identification card for the delivery riders.

Following organizations endorsed this statement.

Foodpanda riders all over Myanmar